**BAILDON MEDICAL PRACTICE** - **PATIENT PARTICIPATION GROUP**

**Notes/Minutes of meeting 9 October, 2018 3:00pm - 5:00pm @ BMP**

1. **WELCOME**

Present: Sam (Chair & Secretary), Elaine, Michael, Tim, Jan, Marjorie, Hilda, Jacquie, Dr Patterson

Apologies: Tracy

**2. Minutes from last meeting & Matters Arising**

Agreed.

1. **PCH - Community Partnerships - Clinical Lead - Dr S Patterson**

Dr Patterson outlined the setup of the 10 CPs commissioned by the CCGs. Our CP is the ‘Bingley Bubble’ which has a largely elderly demographic profile. The focus of the Management Team is on patients in Nursing Homes/Frailty/Dementia/Parkinson’s/MND/Housebound. The severity of need is assessed as being in two tiers. The aim is to help to keep patients healthy at home for as long as possible. To help with this they have 3 Community Matrons and one Care Manager. Pop-up clinics are to be held each month in different venues around the patch. The system is in early development and roll out.

1. **PRACTICE NEWS - Jacquie**

Two new Receptionists started in the summer, a new GP Dr Rebecca Hilton means we have effectively 2 more GP sessions. A phlebotomist is now training to be a HCA. From 1st October Extended Access available 6:30pm - 9:30pm. Flu clinics have been a success, 2 done, 1000 patients attended - next 3 November, 2018.

1. **ACCESS PLAN REVIEW - Jacquie**

A number of areas identified and discussed, (GP contacts, Practice Nurse work in palliative care) still concerns regarding identifying carers and future events - to be signed off by Sam.

**6. PATIENT SURVEY QUESTIONNAIRE - Sam**

Just in, not analyzed yet, will bring back to next meeting.

**7. NATIONAL PATIENT SURVEY**

Results are excellent.

**8. FRIENDS LINK UP @ the Community Link FEEDBACK - HILDA**

There’s a core of 12 people who attend regularly, it is going well.

**9. FEEDBACK FROM BINGLEY BUBBLE - Sam**

Fed back recent meeting where Signposting, Anthony Howley (Manager Bradford Enablement Support Team, Bdf Council) discussed.

**10. AOB - Evergreen App**

To be piloted by the PPG. Jacquie to send passwords to Sam, Michael, Jan and Vanda.

**DATE OF NEXT MEETING: 29 January, 2019 3:30pm - 5:00pm**